**Gaston Water Supply Corp.**

**MEMBERSHIP GUIDELINES**

1. Application will be processed prior to any meter installation.

A.) Minimum fee for install with meter box in place - $300.00

B.) Minimum fee for install with no meter box in place - $530.00

C.) Other fees may apply once application is processed

2. Memberships are available to homeowners/landowners only. GWSC does not allow memberships for individuals renting homes or property.

3. Each membership to GWSC entitles the member to one meter. Members may have more than one meter but each meter requires a membership in place. Regardless of the number of memberships/meters a member may have, they are entitled to one vote only.

4. As long as a meter is in the ground the member will be charged a monthly fee, regardless of usage. Each member is responsible for the bill. Member's name will be on account and monthly bill.

5. Meters and curb stops are the property of GWSC. No one other than employees or representatives of GWSC are authorized to handle this equipment. Any tampering or damage done to the property of GWSC will result in fines and possible criminal charges.

6. Members that have a customer shut-off valve in place or installed accept all responsibility for that valve.

7. Only one-hook-up per meter is allowed. Anyone found with two hookups to one meter is in violation and water service will be discontinued.

8. Bill payment is due on the 16th of each month. Payments not received by the 16th will incur a late fee. Water service will be discontinued on the19th of the month if payment is not received.

A.) Late Fee - $10.00

B.) Reconnect Fee - $20.00 (normal business hours 9-5)

C.) Reconnect Fee - $30.00 (after business hours)

9. No partial payments will be accepted.

10. Temporary disconnection requested by the member requires the member to sign a disconnection request form and pay appropriate fees before service will be disconnected. Involuntary disconnection due to failure to pay, damage to GWSC property, failure to correct violations will result in fees being applied to account. Possible criminal charges could result in tampering or damaging GWSC property. All fees must be paid in full prior service reconnection.

SERVICE AGREEMENT

I. PURPOSE. The GASTON WSC is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration. The purpose of this - service agreement is to notify each customer of the restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the GWSC will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

II. RESTRICTIONS. The following unacceptable practices are prohibited by State regulations.

A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.

B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.

C. No connection which allows water to be returned to the public drinking water supply is permitted.

D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.

E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

III. SERVICE AGREEMENT. The following are the terms of the service agreement between the GWSC and THE CUSTOMER.

A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.

B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards in the form of a customer service inspection.

These inspections shall be conducted by a licensed inspector prior to initiating new water service; when there is reason to believe that cross-connections or other potential

contamination hazards exist; or after any major changes to the private water distribution facilities.

C. The inspector shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic re-inspection

D. The Customer shall immediately remove or adequately isolate any potential

cross-connection or other potential contamination hazards on his premises.

E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System, Copies of all testing and maintenance records shall be provided to the Water System.

IV. ENFORCEMENT. If the Customer fails to comply with the terms of the Service Agreement, the Water system shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.